PRESTON SLANE

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PROFESSIONAL EXPERIENCE

Data Visualization Analyst

March 2022 - Current

First Choice Health | Seattle, WA

- Utilize Power BI to create detailed reports synthesizing contact, claim, and call center data from local and cloud data sources
 - o Improved data management, reporting accuracy, and manual reporting hours
- Teach internal training sessions on how to use Power BI, enabling multiple departments to leverage the software for reporting and dashboarding
- Subject matter expertise regarding Amazon Web Services Connect and Oracle relational databases
 - Identified bug in our AWS data pipeline which was stopping 30% of contact log data from being streamed into Athena for operational reporting

Data Analyst

August 2018 - March 2022

MedicareCompareUSA | Bellingham, WA

- Designed and maintained operations dashboards via Tableau and Excel, highlighting relevant KPIs for management
- Managed the data process of over 200 monthly mailing lists, the primary source of client/patient contact
 - Met with client representatives to discuss data needs and FTP protocol
 - Advanced Excel knowledge of VBA Macros to automate list generation
- Produced maps and data visualizations for monthly public newsletter distributions
- Planned and taught an internal two-day Microsoft Excel class for Customer Service Representatives. Covered basic Excel literacy, common formulas, table structure, and how to troubleshoot problems

EDUCATION

Master of Science, Analytics

December 2022

Georgia Institute of Technology

Bachelor of Science, Applied Mathematics

August 2018

Minor, Economics
Western Washington University